Alyson Turton (EMA Dist)

Email: pawsitivitycmt@gmail.com
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TERMS AND CONDITIONS:

- 1. Care and attention of the dog's welfare is a priority any existing medical condition and the dog's welfare needs will be discussed prior and during treatment sessions between the therapist (Alyson) and the owner of the dog.
- 2. Veterinary consent must be given should a dog be receiving ongoing veterinary care or has ongoing issues. A dog which has not had a recent health check may also require veterinary permission prior to any massage.
- 3. The owner must notify the therapist asap, of any conditions the dog may be suffering from that could affect the massage and dogs with infectious or contagious conditions will not be massaged, before or during the therapy session.
- 4. During any massage, the therapist will tell the owner (who should then notify contact their Vet) if they are concerned about a dog's condition or any pre-existing condition worsens during any massage, so further investigations can be undertaken in the interest of the dog.
- 5. By signing the provided documentation, the owner is agreeing to charges (stipulated in 'Relevant Information'). Payment should be made prior or at the time of the massage by cash or bank transfer. Details can be found below:

Bank Transfer/Revolut: Acc No. 84035110, SC. 04-00-75

- 6. Owners should give at least 24 hours' notice of any cancellation. Should an appointment be cancelled with less than 24hrs notice then the owner will be charged at least 50% of the therapy session*
- 7. The therapist reserves the right to refuse to massage any dog they may not feel comfortable with which may require another professional (such as a Vet or Behaviourist to see the dog) or for any other moral or welfare reason.
- 8. The owner is requested to be in the vicinity during massages for health and safety reasons as the therapist may need to perform certain techniques that require the dog to be held.
- 9. Any findings by the therapist following the massage will be treated confidentially and only discussed between the Owner and Vet (or other animal welfare professional) if necessary.
- 10. If you live more than 15 miles from Cowlam, East Yorkshire, there will be an additional 45p/mile charged.

^{*} at the therapist's discretion